

My Christmas Wish

A Sweet New Phone
from Alpine Communications



**New Plans. New Phones.
Same Great Local
Customer Service!**

*Valid through 12/31/12. New wireless subscribers only. Certain restrictions apply. Ask for details. Phones subject to availability.

Alpine Communications Information

Where to find us:

923 Humphrey Street
PO Box 1008
Elkader, Iowa 52043
8:00 a.m. - 5:00 p.m.
Monday - Friday

Contact Us

By telephone:
(563) 245-4000 or (800) 635-1059
Online: www.alpinecom.net

Payment Information:

- Payments are due on the 9th of each month.
- Accounts with past due balances are subject to a minimum \$5 late payment charge.
- View or pay your bill online at ebill.alpinecom.net.
- For your convenience, Alpine offers Automatic Bank Deduct. Payments can be taken out of your checking or savings account.
- Alpine accepts credit card payments with MasterCard, Visa, and Discover.
- There is a drop box at the Alpine business office. Payments can also be dropped off at the local banks in Elkader, Garber, Garnavillo, Guttenberg, Marquette, and McGregor.
- A \$5 payment assistance fee will apply to payments taken over the phone.

Internet Tech Support

(888) 264-2908

SecureIT Tech Support

(877) 373-3320

After Hours Repair

Telephone and Cable TV

(563) 245-4000 or (800) 635-1059



ALPINE COMMUNIQUÉ

Real Access. Real Value. Real People.



November | December 2012

We Appreciate YOU!

Over 950 people were served at the 7th Annual Alpine Customer Appreciation Dinner in September. Everyone was treated to a hearty dinner and fun visiting with friends and neighbors at Johnson's Reception Hall. We extend our sincerest gratitude to our loyal customers who made the night memorable for the Alpine crew. (245-2389)

A number of folks asked about the pink t-shirts the employees and families were wearing. We wore pink to show our support for Christina Hopp, the wife of Alpine's general manager, Chris Hopp. Christina is bravely fighting breast cancer and has just completed her second round of chemotherapy. We still have pink t-shirts for sale at our office in Elkader for \$10, and we are donating all proceeds to the American Cancer Society. So far we have raised over \$270.



Congratulations to the grand prize drawing winners:

Panasonic Cordless Telephone

Lois Nelson, Elkader

Garmin Nuvi GPS

William Becker, McGregor

Toshiba Blu-Ray Player

Dorothy Buckner, Elkader

Flip Video Camera

Melanie Lane, Elkader

6 Months of Gold Internet Service

Nancy Schroeder, Guttenberg

Samsung 32" LED HDTV

Marvin Vaske, Garnavillo



If your phone number appears in parentheses (XXX-XXXX) in this edition of the Alpine Communique, give us a call at 563-245-4000 by December 31, 2012, and we'll apply a \$5 credit to your account!



TECH The Halls at the Alpine TEC Store

Latest Devices, Fastest Speeds, Enhanced Entertainment, and Local Service

Remember as a kid when batteries were all you needed to play with your Christmas presents? Today's high-tech "toys" — such as tablets, laptops, gaming systems, and TVs — require the latest communications services in order for you to fully enjoy their wonderful capabilities. (873-2204)

It's easy to get everything you need from Alpine Communications, including HDTVs, laptops, desktops, and tablets paired with super fast Internet and premium TV services. Are you giving (or hoping to receive) electronics this season? It's time to tech the halls. Visit the Alpine TEC Store at 923 Humphrey Street, Elkader.

Introducing the Nexus 7 Tablet

\$249⁹⁵



At only 12 oz., this tablet is designed to go wherever you go -- and now with up to 32GB of storage, and the ability to connect to most mobile data networks -- Nexus 7 is your perfect travel companion. (252-2703)

With the latest version of Android, a stunning 7-inch display, powerful quad-core processor, up to 10 hours of web browsing or e-reading, and a staggering 300 hours of standby time, Nexus 7 was built for top of the line grab-and-go performance.

The Best of Google. Stay in sync with Google apps.

Nexus 7 comes with all of Google's best in class Apps - like Maps, Gmail, Chrome, Google+ and YouTube - all in the palm of your hand. With tons of free cloud storage, easy to use apps stay in sync automatically across your tablet, phone and PC.

Lenovo ThinkPad Edge E530

- 15.6" LED Notebook
- Intel Core i3 i3-2350M 2.3GHz Processor
- 4 GB RAM
- 320 GB Hard drive
- HDMI
- Windows Professional 7



\$629⁹⁵

Lenovo IdeaPad Z580

- 15.6" LED Notebook
- Intel Pentium G630 Processor
- 4 GB RAM
- 750 GB HDD
- HDMI
- Genuine Windows 7 Home Premium



\$549⁹⁵
SAVE \$50

Lenovo Desktop PCs and Monitors Are Also **On Sale!**

Samsung 40" 1080p 120Hz LED HDTV

UN40EH5000FXZA

The new Series 5 will take your breath away. Every image can be seen in

amazing clarity and the realistic details of every image will remain intact even for those images that move quickly across the TV screen. The slim profile design provides an immersive viewing experience.



\$589⁹⁵
SAVE \$90

WANT TO "TECH THE HALLS" BUT NEED SOME HELP?

Call us at (563) 245-4000 or stop by our office. We have plenty of bright ideas to share with you.



Merry Christmas and Happy New Year FROM Alpine Communications!

We hope you enjoy a wonderful season with friends and family. Remember that we're always here to help you stay connected and make the most of today's technology with updated communications services.

5th Annual Mitten Tree Program Underway

Alpine Communications is kicking off the fifth annual "Mitten Tree Program" during the upcoming holiday season. The purpose of the "Mitten Tree Program" is to collect new or handmade hats, gloves, mittens and scarves for individuals within our community who are in need. This is an opportunity for individuals, families, groups and businesses to support this local program and help a child/children, adults and/or seniors to stay warm during the winter months. Last year over 75 pairs of hats, gloves, and mittens were donated to families of Northeast Iowa.

Collection of new winter gear is underway now through December 31, 2012. Donations can be dropped off at Alpine's office in Elkader or the Guttenberg Press in Guttenberg.

In the spirit of giving, those who make a donation will receive a coupon for 10% off a purchase from the Alpine Communications Retail or Digital Photo Center. Some restrictions apply.



Google School

Google Video Chat/Hangout
Thursday, November 15,
1:30 p.m. – 2:30 p.m.

Google Photos/Picasa
Thursday, November 29,
1:30 p.m. -2:30 p.m.

Workshops are held at the Alpine Communications Business Office in Elkader and are free to all Alpine Internet customers. Google School workshops last approximately one hour and class sizes are limited. Register today by calling 245-4000 or register online at <http://tinyurl.com/AlpineGoogleSchool>



Ship UPS for the Holidays

Every year UPS makes the holidays easier for customers and is the ideal choice for getting gifts to their destinations for the holidays. Alpine Communications is a local UPS partner offering shipping services for the holidays! (255-2507)

Daily Pick-up is Monday - Friday at 3:30 p.m. for Ground & Air shipments. UPS's proven shipping solutions combined with Alpine's friendly customer service make UPS your best stress-free holiday helper.

