



411/Directory Assistance Calls - \$1.85/call. Standard airtime charges will apply.  
Overage Minutes - \$0.40/minute  
Roaming Rate - \$0.75/minute  
Text Message Rate - \$0.25/domestic message, \$0.50 for International  
Picture Text Message Rate - \$0.35/message plus data transport fees

Visit Alpine Communications at 923 Humphrey St. in Elkader or call  
Customer Service at (563) 245-4000 or 1-800-635-1059.

### HOW TO MAKE A PAYMENT:

To avoid disruption in service pay your monthly charges before the 9<sup>th</sup> of each month and always keep funds in your account if you enroll in EFT.

ALPINE WIRELESS



## Quick Tips **TO GO!**

Wireless Phone #

Total Monthly Charge  
(Includes Monthly Access and Feature Charges)

Included Anytime Minutes

Unlimited Night and Weekend Minutes valid  
Monday through Friday, at 7 p.m. to 6:59 a.m.  
and all day Saturday and Sunday.



## Alpine Wireless Voicemail Set-up

1. Dial \*86
  - a. Your default password is 9999.
2. Access your personal options, press 8
  - a. Press 23 to modify security code
  - b. Enter a 4-7 digit number followed by #
  - c. Your new security code is \_\_\_\_\_
3. Record a personal greeting, press 2
  - a. Press 23 to record greeting
  - b. Record greeting at the tone. Press #
  - c. Press 21 to play greeting. Press # to save
  - d. Press 23 to delete greeting and re-record
4. Personalize your greeting, press 2
  - a. Press 33 to record your name
  - b. Record your name at the tone. Press #
  - c. Press 31 to play your name. Press # to save
  - d. Press 33 to delete name and re-record

## Alpine Wireless Voice Mail Commands

- \*86** Dials Voice Mail
- 1** Play Message
- 44** Replace Message
- 1** Save Message as New
- 2** Save Message
- 5** Delete Message
- \*1** Return to Main Menu
- \*\*** Additional Help
- 4** Recover Deleted Message
- \*9** End Call
- \* -** Repeat Options

**To retrieve your voicemail messages dial, \*86.**

**To play your messages, press 1.**

- To replay the message, press 44
- To save the message as new, press 1
- To save the message, press 2
- To delete the message, press 5
- To return to the main menu, press \*1
  
- Press \*\* for additional help
  - To access another mailbox, press \*2
  - To recover messages deleted during this session, press \*4
  - To end this call, press \*9
  - To repeat your options, press \*



Real Access. Real Value. Real People.

[www.alpinecom.net](http://www.alpinecom.net)  
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