



Statement Explanation

Alpine Communications cares about Iowa's environment and has made your statement in a 2-column vertical format which will use 60% less paper than full page layouts. Please read below for a brief explanation of the layout and keep this for future reference. If you have any questions, please contact our customer service center at 563-245-4000.

Page: 1 of 3

923 Humphrey Street
PO Box 460
Elkader, IA 52043
(563) 245-4000

Account Summary

Account Number	5599
Billing Number	563/245-0000
Billing Date	MAY 10, 2010
Delinquent After	JUN 9, 2010
Previous Bill	\$156.74
Payments Received	\$156.74
Previous Balance	\$.00
Current Charges	\$189.86
Total Amount Due	\$189.86

PAYMENTS RECEIVED AFTER MAY 7 ARE NOT INCLUDED

THANK YOU FOR YOUR PAYMENT.

Important Messages

THIS STATEMENT INCLUDES SERVICES FOR THE PERIOD OF MAY 10 THROUGH JUNE 9.

ALPINE COMMUNICATIONS WILL BE CLOSED MAY 31, 2010 IN OBSERVANCE OF MEMORIAL DAY. IF YOU ARE EXPERIENCING ISSUES WITH YOUR SERVICE, PLEASE CALL 245-4000. A TECHNICIAN WILL BE ON CALL TO ASSIST YOU.

Service Summary

	Recurring	OCC	Toll	Tax	Subtotal
Wireless 563 /	\$47.55	\$2.32		\$3.52	\$53.39
Telephone 563 /	\$43.00	\$.99		\$3.86	\$47.85
Alpine LD - Ins 563 /			\$1.80	\$.12	\$1.92
Cable TV 563 /	\$79.85			\$5.90	\$85.75
	\$189.86	\$3.31	\$1.80	\$13.40	\$189.86

Subtotal Current Charges **\$189.86**

Total Amount Due **\$189.86**

← Tear Here →

PO Box 460
Elkader, IA 52043
ADDRESS SERVICE REQUESTED

John Smith
1000 Main St.
Elkader IA 52043

Remittance Information

Account Number	5599
Billing Number	563/245-0000
Billing Date	MAY 10, 2010
Delinquent After	JUN 9, 2010
Total Amount Due	\$189.86
Amount Enclosed:	\$ _____

Alpine Communications
PO BOX 460
923 Humphrey Street
Elkader IA 52043

Important contact information should you have any questions with your statement or service.

Account Activity: payments received, credits, etc. will appear here.

Messages are notifications from Customer Care, such as; closings, customer alerts and dates the statement covers.

Customer name and billing address.

Summary of services provided, detail of charges on following page.

Amount due, billing date, and due date appear here. Please write the amount enclosed on the last line.

Please be sure this address shows through the return envelope's window.

Statement Explanation

Located on the reverse side of Page 1, you will find Telephone, Internet and Cable support and information. Additionally, payment options, automated payment form, and change of address are printed on the reverse side of Page 1.

Current services with detail of charges. Recurring charges are the recurring monthly charges and OCC are Other Charges and Credits that may include partial month charges and one time charges and/or credits.

Long distance carriers and contact number.

Wireless service summary.

Alpine Communications May 10, 2010			For Billing Inquiries please call 563-245-4000			Billing Number 563/245-0000 Page: 3 of 3		
WIRELESS								
TEL# 563/	QTY	AMOUNT	TOTAL					
(@) WIRELESS - 450 MIN PLAN	1	39.95						
TEXT 250 BUNDLE	1	6.95						
E911 SURCHARGE	1	.65						
STATE TAXES		2.82						
LOC1		.47						
TOTAL - MONTHLY SERVICES			FOR: \$50.84					
WIRELESS			- TOTAL MONTHLY CHARGE	\$50.84				
TELEPHONE								
TEL# 563/	QTY	AMOUNT	TOTAL					
(@) BUSINESS SINGLE LINE ONLY	1	31.00						
(@) FEDERAL ACCESS LINE CHRGR	1	6.50						
E911 SURCHRG/CLAYTON	1	1.00						
VOICE MAIL SILVER PKG	1	4.50						
FEDERAL TAXES		1.27						
STATE TAXES		2.13						
LOC1		.36						
TOTAL - MONTHLY SERVICES			FOR: \$46.76					
TELEPHONE			- TOTAL MONTHLY CHARGE	\$46.76				
TOTAL - MONTHLY SERVICES			\$97.60					
(*) Non-payment of this charge(s) may result in disconnection of your Basic Local Service.								
INTERNET								
MKT# 001/	QTY	AMOUNT	TOTAL					
(@) ALPINE FUSION INT- DIAMOND	2	199.90						
(@) DSL STATIC IP ADDRESS	2	20.00						
TOTAL - MONTHLY SERVICES			FOR: 001/245-2523 \$459.90					
INTERNET			- TOTAL MONTHLY CHARGE	\$459.90				
CABLE TV								
MKT# 002/	QTY	AMOUNT	TOTAL					
ESSENTIALS	1	59.95						
HD EQUIPMENT FEE	1	9.95						
SD DIGITAL BOX - ADDTL	1	4.95						
STATE TAXES		4.50						
LOC1		.75						
TOTAL - MONTHLY SERVICES			FOR: 002/245-2523 \$80.10					
CABLE TV			- TOTAL MONTHLY CHARGE	\$80.10				
WIRELESS								
TEL# 563/	AMOUNT	TOTAL						
1 TEXT MESSAGE	.00							
FED UNIV SERV CHG WIRELESS	2.27							
WIRELESS REGULATORY FEE	.05							
FEDERAL TAXES	.07							
STATE TAXES	.14							
LOC1	.02							
WIRELESS			\$2.55					
TELEPHONE								
TEL# 563/	AMOUNT	TOTAL						
FED UNIV SERV CHG	.99							
FEDERAL TAXES	.03							
STATE TAXES	.06							
LOC1	.01							
TELEPHONE			\$1.09					
INTERNET								
MKT# 001/	AMOUNT	TOTAL						
FED UNIV SERV CHG DSL	1.90							
FED UNIV SERV CHG DSL	1.90							
FEDERAL TAXES	.12							
STATE TAXES	.22							
LOC1	.04							
INTERNET			\$4.18					
CARRIER(S)/PROVIDER(S)								
YOUR LOCAL EXCHANGE PROVIDER IS: ALPINE COMMUNICATIONS TEL #: 563/245-4000								
YOUR INTRALATA AND INTERLATA CARRIER/PROVIDER(S) ARE AS FOLLOWS:								
YOUR TEL # INTERLATA CARRIER/PROV DER & TEL # INTRALATA CARRIER/PROVIDER & TEL #								
563/245-	ALPINE LD	(563) 245-4000	ALPINE LD	(563) 245-4000				
563/419-								
Billing Number: 563/245-								
ALPINE LD - INS								
NO.	DATE	TIME	PLACE CALLED	AREA	NUMBER	KEY	C	MIN AMOUNT
1	APR 12	9:58A	CEDAR RPDS IA	319	899-0000	A	1#	.30
2	APR 19	9:50A	MANCHESTER IA	563	920-0000	A	1#	.15
3	APR 20	11:21A	DUBUQUE IA	563	583-0000	A	8#	1.35
STATE TAXES								
LOC1 .01								
TOTAL - LONG DISTANCE CALLS								
\$1.92								
TOTAL - ALPINE LD - INS								
Inquiries: 563/245-4000 \$1.92								
SERVICE FOR: 563/245-2218								
QTY AMOUNT TOTAL								
(@) ALPINE LONG DISTANCE 1 .95								
TOTAL - MONTHLY SERVICES FOR: 563/245-								
\$0.95								
TOTAL - ALPINE LD								
Inquiries: (563) 245-4000 \$0.95								
(*) Non-payment of this charge(s) may result in disconnection of your Basic Local Service.								
WIRELESS - 450 MIN PLAN SUMMARY								
WIRELESS - 450 MIN PLAN SUMMARY OF USAGE								
563/419-0000	Minutes	Overage	Charges					
Anytime	53	0	.00					
Roam	0	0	.00					
Mobile to Mobile	1							
Night and Weekends	45							
Toll			.00					
Totals (excluding tax)			.00					
TOTAL - ALPINE WIRELESS								
Inquiries: (563) 245-4000 \$0.00								
--- Go Green and Sign Up For eBill ---								
You can help preserve our natural resources by paying your bills online. You not only save paper by not writing checks and mailing envelopes, but you also reduce fuel consumption by the trucks and planes that transport the checks.								
Sign up for Alpine eBill today! Call 245-4000.								

Thank you for taking the time to review your new statement format. Did you know you can save time, money and the environment with Alpine eBill? Manage your account online, view your statement, and pay your bill in seconds...and it's simple and free! If you have any questions or to sign up for Alpine eBill, please call our office at 563-245-4000.